

JEFF 24 Hour Audio Response

Our touch-tone telephone response program that allows you to access accounts by phone 24 hours a day, 7 days a week!

Login Instructions

Visit a branch to choose your own PIN.

Call **504.736.6555** or **833.571.5852** and follow the new prompts.

Menu Options

PRESS 1 - Account Balance

- Check balances of Savings, Checking & Loan Accounts

PRESS 2 - Account History

- Check account history of Savings, Checking & Loan Accounts

PRESS 3 - Transfer Funds or Make a Payment

- Transfer funds immediately or schedule a transfer within your account or Cross-Member
- Schedule or make a payment from your JPEFCU account to your JPEFCU loan

PRESS 4 - Card Services

- Activate, deactivate, or report a lost or stolen ATM or Debit Card
- Reorder an ATM or Debit Card

PRESS 5 - Stop Payment

- Stop payment on a check, check range, or make a check inquiry

PRESS 6 - Share Withdrawal

PRESS 7 - Interest Rates

PRESS 8 - Change Your PIN

- Change your JEFF Audio PIN

PRESS 9 - Credit Union Information



504.736.6144 | 855.736.6144 | JPEFCU.org
YourCreditUnion@JPEFCU.org
Jefferson | Metairie | Gretna | Marrero | Kenner

Scan to
Learn More!

