

Together *We Can*



Because We Care!

If you receive a request to verify **ANY** personal information by e-mail, text message or recorded phone call, be assured it did not come from your Credit Union! JPEFCU will **NEVER** ask for your account numbers, passwords, PINs, Social Security numbers, credit card or debit card numbers or any personal information in that format.

These fraudulent requests are a criminal act, called PHISHING.

DON'T BITE!

Stay in touch with our JPEFCU "SAFE NUMBERS" Contact Card.



JEFFERSON PARISH

Employees Federal Credit Union
Serving Our Members Since 1959

"SAFE NUMBERS"

MAIN OFFICE
(504) 736-6144 1-877-657-3328

WEB SITE/ONLINE BANKING
www.jpfcu.org

E-MAIL ADDRESS
yourcreditunion@jpfcu.org

**JEFF 24-HOUR
AUDIO RESPONSE**
(504) 736-6555

LOST/STOLEN CREDIT CARD
1-800-808-7230 7AM-9PM M-F
AFTER HOURS/WEEKENDS
1-800-991-4964

LOST/STOLEN DEBIT CARD
1-800-754-4128

LOST/STOLEN ATM CARD
(504) 736-6141

To help prevent Identity Theft, if you see unusual account activity or receive a fraudulent request . . .

- Notify your financial institution of any unfamiliar activity on your account(s).
- File a complaint with the Federal Trade Commission (FTC) at 877-382-4357.
- Report the theft to the Social Security Administration's Fraud Hotline from 10:00 AM to 4:00 PM EST. 1-800-269-0271 (TTY 1-866-501-2101 for the deaf, hard of hearing or speech impaired.)
- Alert the passport office to watch for someone ordering a passport in your name.
- Contact the three major credit reporting agencies and request a fraud alert and a victim's statement be placed in your file. Also, ask that they remove inquiries and fraudulent accounts opened after the theft. At the same time, request a free copy of your credit report.

TransUnion	800-916-8800	www.transunion.com
Experian	888-397-3742	www.experian.com
Equifax	800-685-1111	www.equifax.com

- File a complaint with the Internet Crime Complaint Center at www.ic3.gov.

"SAFE NUMBERS":

The numbers provided on the card below are "SAFE NUMBERS" to contact for information on your JPEFCU account(s). Keep it in your wallet to stay in touch with your JPEFCU account wherever you are.



EQUAL HOUSING
OPPORTUNITY

Federally insured by NCUA

Stay in Touch with Your JPEFCU Account

- Use your JPEFCU ATM card at any ATM with a Pulse, Plus or Visa logo
- Debit Card Point of Sale and Cash Back wherever you see the VISA logo
- Nationwide: Credit Union Service Centers
1-800-919-2872 or www.cuservicecenters.com
- Check VISA credit card balances at www.ezcardinfo.com

LOCATIONS: (*Free ATM available)

*Main Office - Jefferson, Yenni Building, 1221 Elmwood Park Blvd., Suite 207

*EJ General Hospital Branch - Metairie, 4200 Houma Blvd., First Floor

*General Government Building Branch - Gretna, 200 Derbigny St., Suite 1300

*Charles B. Odom, Sr., Service Center - Marrero, 5001 Westbank Expwy., Suite C-3

talk about savings.

say hello to the
Sprint Credit
Union Member
Discount.



Invest in
America  [®]
Credit Union Member Rewards

Sprint 

wireless is less.

Let us introduce you to valuable savings. Receive a 10% discount on select regularly priced service plans – plus waived application and upgrade fees. It's all possible thanks to your credit union, Invest in America and Sprint.

You can even save on business accounts with a 15% discount on select regularly priced business service plans. All this, just for being a credit union member!

Get the details at LoveMyCreditUnion.org/Sprint or visit any Sprint retail location.

Call 877.SAVE.4.CU, tell them you're a credit union member and ask to be attached to the NACUC_ZZM corporate ID.



Want to learn more?

Use your smartphone to snap this lovemycreditunion tag to visit us online.

*Application of discount requires 2-year contract extension on existing plans. Verification of membership is required at time of activation/upgrade. Discount does not apply to secondary lines.

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For a complete update on the rules of the Sprint Credit Union Member Discount program, please visit www.lovemycreditunion.org/Sprint.