



## **Be Prepared for the New Upgraded MOBILE Branch Mobile Banking!**

**Members must log in to the *New HOME Branch* Online Banking system at least one time via their computer to set up Mobile Settings before they can enroll in MOBILE Branch Mobile Banking.**

### **When will the current MOBILE Branch App stop working?**

The current JPEFCU MOBILE Branch App will stop working at 4PM Friday, April 28, 2017.

### **When can I log in to the new MOBILE Branch Online Banking App?**

Members can log in to New MOBILE Branch Mobile Banking App beginning 8:30am, Tuesday, May 2, 2017.

### **How do I access the JPEFCU MOBILE Branch Mobile Banking App after the Upgrade and Set Up my device to get Mobile access?**

1. Uninstall the current JPEFCU MOBILE Branch Mobile Banking app from your device.
2. Download the free New JPEFCU MOBILE Branch Mobile Banking app available beginning 8:30 AM Tuesday, May 2, 2017 through the App Store on your iPhone and iPad, or Google Play on your Android device.
3. You must first log into the *NEW* Online Banking system *at least one time* before you can enroll in the banking features of our Mobile App.
4. After successfully logging into HOME Branch Online Banking complete the following steps to set up your device to enable Mobile access:
  - a. Click the MOBILE Branch tab
  - b. Check the box *Enable web access for your mobile device.*
  - c. Fill-in the remaining fields, click *Submit.*
5. Verify your information, click *Confirm.*
6. Log in to the *New* JPEFCU MOBILE Branch Mobile Banking app.

**Your Mobile login credentials will be the same as your JPEFCU HOME Branch Online Banking User ID (Username) and password.**

**Congratulations you have successfully logged into HOME Branch Online Banking!**