

# Prepare Ahead

# Together We Can



## HANDLE ANY CHALLENGE

The cards below provide important contact information to help you keep in touch with your account & JPEFCU wherever you are, whenever! Keep one for yourself and pass one along to a friend or family member.



Go to [www.co-opsharedbranch.org](http://www.co-opsharedbranch.org), call 1-888-748-3266, \*text a Zip Code to 91989 or \*download the free app in the App Store™ or Google Play™ by searching CO-OP Shared Branch to locate the Service Center nearest you. There are over 5,000 locations throughout the United States.

Know your **JPEFCU account number**. Credit union shared branches cannot access your account without this. Your JPEFCU account cannot be retrieved with your Social Security Number due to security reasons.

\*Data rates may apply. Check with your mobile phone carrier for details.



### Important Contact Information

**JEFFERSON PARISH**  
Employer's Federal Credit Union  
Serving Since 1919

Main Office (504) 736-6144

JPEFCU Toll-Free 1-877-657-3328

Website/Online Banking [www.jpecu.org](http://www.jpecu.org)



MOBILE Branch

App Store™ or Google Play™

LoanLink Center 1-866-851-7578

VISA Credit Card Balances

[www.ezcardinfo.com](http://www.ezcardinfo.com) 1-800-808-7230

E-Mail [yourcreditunion@jpecu.org](mailto:yourcreditunion@jpecu.org)

JEFF 24-Hour Audio Response

(504) 736-6555



[www.co-opsharedbranch.org](http://www.co-opsharedbranch.org)

1-888-748-3266

Lost/Stolen Credit Card

1-800-808-7230 7:00AM-9:00PM, M-F

After Hours/Weekends 1-800-325-3678

Lost/Stolen Debit/ATM Card (24-Hour)

1-800-754-4128

Debit/ATM Card Fraud Alert Center

(24-Hour) 1-800-369-4887

Debit Card Activation 1-800-466-0566



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# JEFFERSON PARISH

Employees Federal Credit Union  
Serving Our Members Since 1959

## How to Weather Any Emergency . . . Prepare Ahead!

- Have **cash** ready as soon as you become aware of a storm in the Gulf of Mexico. Prepare now!
- Keep a supply of **personal checks** available. Delivery of check orders usually takes 5-7 days. Order now!
- Sign up for **Direct Deposit** to ensure your paycheck is deposited into your account as soon as possible.
- **Sign up for our e-Services**, which includes HOME Branch & MOBILE Branch (JPEFCU Online & Mobile Banking), Bill Pay, e-Documents (e-Statements & e-Checks), e-Mail Services and Alerts.
- Order **ATM & VISA Debit Cards** well in advance to ensure you have “cash back” and purchase (Point-of-Sale) capability when you need it.
- **Apply for a loan 24/7 online** with LOAN 24 **or by phone** with our LoanLink Center at 1-866-851-7578.
- Apply for a **JPEFCU VISA Platinum, Classic or Secured Credit Card.**



Your savings federally insured to at least \$250,000 and backed by the full faith and credit of the United States Government National Credit Union Administration, a U.S. Government Agency.

Rev. 3/2018



### JPEFCU Branch and ATM Locations

- MAIN OFFICE-Joseph S. Yenni Building**  
1221 Elmwood Park Blvd., Ste. 207, Jefferson, LA  
24-Hour ATM (outside)
- GRETNA-General Government Building**  
200 Derbigny St., Ste. 1300, Gretna, LA  
24-Hour ATM (outside)
- MARRERO-Charles B. Odom, Sr., Service Ctr.**  
5001 Westbank Expy., Ste. C-3, Marrero, LA  
24-Hour Drive-Up ATM
- EJGH-East Jefferson General Hospital**  
4200 Houma Blvd., First Floor, Metairie, LA  
Hudson St. & Canal St. Garages  
24-Hour ATMs (outside)
- KENNER-Salvador J. Lentini Building**  
1801 Williams Blvd., Bldg. C, Ste. 101, Kenner, LA  
24-Hour Drive-Up ATM  
24-Hour Walk-Up ATM (outside)

### Additional ATM Locations

- First Parish Courthouse Building ATM**  
924 David Dr., Metairie, LA  
ATM inside (available during courthouse hours)
- Second Parish Courthouse Building ATM**  
100 Huey P. Long Ave., Gretna, LA  
ATM inside (available during courthouse hours)

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